# Rockville Pipeline Co.

# **EMERGENCY RESPONSE PLAN**

Includes: Utility and Emergency Contact Information

Introduction and Coordination

**Equipment and Customer Inventory** 

Chain of Command Notification Lists

Public Communication and Media Notification

Emergency Response, Sampling, and Safety Procedures

Alternative Treatment Plan Plans, Actions, and Procedures

Appendix A - Example Press Releases

Appendix B - Sample Collection

Appendix C - Redundant Equipment

Appendix D - Public Notification Examples

#### **COMPLETED BY**

**Dave Brooks** 

435.669.2250

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# **Introduction for the Emergency Response Plan**

This emergency response plan (ERP) has been developed based on the utility's vulnerability assessment (VA) and may also include other specific response incidents that require immediate action to remediate. A nine step process has been systematically completed to develop this comprehensive plan. The nine steps included: system specific information; notification information; chain of command; communication and notification; alternate water source (DW) or alternate treatment plan (WW); local emergency planning; coordination; safety and sample collection; and plans, actions and procedures.

The ERP is divided into two sections. The first section is intended to be used for responding to any emergency and describes basic plans and procedures unique to the utility. The second section contains specific scenarios that are created based on the threats, mission and critical equipment that were identified in the VA as well as other emergencies such as specific natural disasters (e.g. flood, hurricane, tornado, etc.). These individual action plans are intended to be "rip and run" type documents that can be used in the field during an emergency.

Coordination and communicating with all first responders prior to an emergency may be one of the most important aspects of completing the ERP. As part of this ERP the utility has identified the parties who will be needed to help in an emergency situation. Please refer to the following page to identify emergency coordination effort and relief.

By contacting and working with these officials the utility has made each party aware of and understands their role and responsibilities in emergency response. Practicing this ERP with the staff, elected officials, first responders, state and federal officials is very important for everyone to understand their roles and responsibilities in the event of an emergency. Training can include briefing sessions, classroom sessions, or mock exercises.

# **Coordination Activities**

i. Have you contacted the local police department?	res
2. Have you contacted the local health department?	Yes
3. Have you contacted the local fire department?	Yes
4. Have you contacted the local emergency medical responders (e.g. Ambulances)?	Yes
5. Have you contacted your State Rural Water Association?	Yes
6. Have you contacted your State Primacy Agency?	Yes
7. Have you contacted the FBI Field Office in your area?	No
8. Have you contacted your locally elected official (e.g. Mayor)?	Yes
9. Have you ensured that all of the above have communicated and know their responsibilities in the event of an emergency?	Yes
10. Are employees properly trained and equipped to resopnd to hazardous materials released into the collection system?	Yes
11. Do you have a plan to notify your customers of any "Boil Water" or "Do Not Use" notices?	Yes

Public Notification Phone Tree. Bulletin boards located on both ends of town. Door Hangers. Plan

# **System and Emergency Contact Information**

# **Water System Information**

Water Station ID: 27014

Water Station Name: Rockville Pipeline Co.

County Served: Washingtion

Population: 300

# Person Responsible for Maintaining ERP

Name: Robert Snyder

Title: Water System Operator

Phone: 435-705-5060

# **Primary Emergency Contact**

Contact Name: Robert Snyder
Daytime Phone: 435-705-5060
Emergency Phone: 435-705-5060

Cell Phone: Fax Number: Emergency Email:

# **Secondary Emergency Contact**

Contact Name: Ken Rybkiewicz Davtime Phone: 907-946-6162

**Emergency Phone:** 

Cell Phone: Fax Number:

# **Local Emergency Planning Committee**

This Drinking Water System has NOT received input from the following LEPC:

**Date of Contact:** 

Name:

**Phone Number:** 

24 Hour Contact Number:

Cell Phone Number:

Location:

# **Equipment and Customer Inventory**

# For Rockville Pipeline Co.

The inventory listed below itemizes all critical equipment and customers.

Component	Name / Identification	Description / Location
Storage Tanks	100,000 gallon storage tank.	Located 300 yards below the chlorine building. This tank is mostly above ground and is made out of concrete.
Storage Tanks	300,000 gallon storage tank	Concrete tank mostly above ground located next to the 100,000 gallon tank. Both tanks are about 300 yards below the cl2 building.
Surface Water		
Telephones		
Transportation Work Vehicles		
Treatment Buildings	Chlorination building	Wood frame building located just below the wells.
Treatment Equipment		
Treatment Pumps	LMI brand Cl2 feed pump.	LMI brand pump availible from USA Bluebook.
Valves	Southeast Pressure control station.	Pressure contol valves on Bridge Road transmission line.
Valves	Northeast pressure control station	Located on the east end of town on the transmission line crossing the river.

# **Equipment and Customer Inventory**

# For Rockville Pipeline Co.

The inventory listed below itemizes all critical equipment and customers.

Component	Name / Identification	Description / Location
Appurtenances (e.g. Flush Hydrants)		
Auxiliary Power		
Buildings / Personnel	Rockville Pipeline Company office	East end of town on State Route 9. Next to cemetary.
Cell Phones		
Chemicals and Storage		
Computer Control Systems (SCADA)		
Computers	Office computer.	Located inside the office building. Used for meter billing.
Distribution Pumps		
Files		
Ground Water	Well-#3	Above the rim south of Rockville.
Lab Chemicals		
Other Vulnerable Points		
Pipes	8 inch Bridge Road steel transmission line	Located along Bridge Road.
Pipes	8 inch steel transmission line.	Line crosses the river on the east end of town.
Pressure Tanks		
Primary Power		
Process Controls	Mag-meter. Well control equipment.	Khroen brand magnetic meter measures all sources combined rate. Well control equipment starts/stops wells based upon water level in the tank.
Purchased Water		
Radio		

# **Chain of Command**

## For Rockville Pipeline Co.

The Internal Chain of Command should be used to help employees and local officials understand who to report to and take directives from. The External Chain of Command is for the emergency response leader to notify the first responders, as well as the critical customers who may be impacted from disruption and/or corruption of service. It will also be used to establish a command and reporting structure during the emergency.

#### **Internal Chain of Command**

Name	Title	Day Phone	Other Phone	Email
Robert Snyder	President	435-705-506	0	pipeline@infowest.com
Ken Rybkiewicz	Water Operator	970-946-6162	2	ken.pipeline@infowest.com

# **Chain of Command**

#### For Rockville Pipeline Co.

The Internal Chain of Command should be used to help employees and local officials understand who to report to and take directives from. The External Chain of Command is for the emergency response leader to notify the first responders, as well as the critical customers who may be impacted from disruption and/or corruption of service. It will also be used to establish a command and reporting structure during the emergency.

#### **External Chain of Command**

Name	Title	Day Phone	Other Phone	Email
Pam Leach	Mayor	435-772-0992	435-772-2444	
John Postert	Fire Marshal	435-269-9790	911	
Springdale	Police Department	435-772-3434		
Washington County	Health Department	435-673-3528	}	

# For Rockville Pipeline Co.

**Bulk Water Hauler** 

Pump Supplier

Southwest Sales, Service & Pumps

435.673.0128

Well Driller

Tim Ballard

435.635.2512

Pipe Supplier

Scholzens Products

800.789.4441

#### **State**

Title	Name	Day Phone	Other Phone	Email
Drinking Water Primary Agency	Ken Bousfield/ Divison Head	801.536.4200		
Dept. of Env. Protection				
Department of Health	Randy Taylor	435.673.3528		
Emergency Mgmt. Agency	Emergency Services & Homeland Sec.	435.652.5893		
Hazmat Hotline				



For Rockville Pipeline Co.

#### Other

Title	Name	Day Phone	Other Phone	Email

#### Service

Service		
Title	Name	Day Phone Other Phone Email
Electrician	Bill King / EMI Services	435.559.0759
Electric Utility Company	Rocky Mt. Power	
Telephone Utility Company	Qwest	
Plumber		
Pump Specialist	Southwest Sales, Service & Pumps	435.673.0128
"Dig Safe" or Local Equivalent	Blue Stakes	800.662.4111
Soil Excavator / Backhoe Operator	Allen Lee	435.680.2753
Power Generator Rentals	Hurricane Rentals	435.635.RENT
Chlorinator Rentals		
Equipment Repairman		
Radio / Telemetry Repair Service	Bill King / EMI Services	435.559.0759
Bottled Water Service	Mount Olympus	435.673.1177

# For Rockville Pipeline Co.

Local Hazmat Team (if any)

Local / Regional Laboratory

Local / Regional Laboratory

Wastewater Operators

Wastewater Operators

#### Media

Title	Name	Day Phone	Other Phone	Email
System Spokesperson	Robert Snyder	435-705-5060		
Newspaper - Local	Daily Spectrum	435.674.6200		
Radio	95.9 "The Hawk"	435.628.3643		
Radio	590 KSUB	435.586.5900		
Radio				
Television	KCSG	435.986.9715		

#### **Notification**

Title	Name	Day Phone	Other Phone	Е	mail
Fire Department	Ryan Ballard/ Fire Dept. Employee	911	About		
Police Department	Kurt Wright/ Police Chief	911	435.772.3434		
FBI Field Office	St. George Field Office	435.628.7499			
Emergency Medical Service	Springdale EMS	911			
Local Health Department	Randy Taylor	435.673.3528			
Local Health Department					
National Spill Response Center					
State Spill Hotline					
Local Hazmat Team (if any)	Ryan Ballard/ Fire Dept. Employee	911			
Local / Regional Laboratory	Southern Ut. University	435.586.7913			
Water System Operators	Dave Brooks	435.669.2250			
Water System Operators	Robert Snyder	435.772.3832			



For Rockville Pipeline Co.

# **Employee**

Title	Name	Day Phone	Other Phone	Email	
Water System Operator	Ken Rybkiewicz	970-946-6162			
Water System Operator	Rob Synder	435.772.3832			

## Local

Title	Name	Day Phone Other Phone Email
Government Officials	Pam Leach / Mayor	435-772-0992
Government Officials	Rockville Town Office	435-772-0992
Emergency Planning Comm.		
Hospitals	IHC Saint George	435.688.6000
Hospitals		
Pharmacy		
Nursing Homes		
Nursing Homes		
Schools		
Schools		
Prisons		
Prisons		

## **Public Communication and Media Notification**

Designated Public and Media Spokesperson: Robert Snyder 435-668-2792

The system's designated Public and Media spokesperson will use the following communication and outreach plan to inform the media and general public about any emergency procedures that may be needed (i.e. 'Boil Water', 'Do Not Drink', 'Do Not Use'):

Decisions to issue Public Notice (PN) will be made in consultation with the state rural water association, local government, and/or state primacy agency. Examples of PNs are available in Appendix D of this document.

Public Notification will be completed by implementing the following procedure: Phone Tree. Bulletin boards located on both ends of town. Door Hangers.

Appendix A contains example press releases that may be used in the event of an emergency.

Any interview with the media will only be performed after all information to be released in statements to the media has been reviewed by local officials or with regard to case-by-case circumstances by state and federal officials. The following guidelines will be closely adhered to when speaking with the media:

- Truthful and Up-front
- Questions will be answered as well as they can be, but no hesitation will be made to acknowledge that research must be done before an answer can be given if such a question arises. Once determined, the information should be reported quickly and completely.
- Technical jargon will be avoided because reporters may not be familiar with state and federal requirements for safe drinking water.
- When appropriate, additional sources of information will be provided (i.e. referals to local and state contacts).
- Answers to questions will be polite and not answered defensively.
- Time permitting, a list of the elements which will be addressed should be provided to the media.
- Sensitivity to the fact that reporters may be working on tight deadlines will be observed.
- If an article or news piece is not reflective of information presented, politely inform the reporter of siginificant inaccuracies or mistakes.

## **General Emergency Response Procedures, Sampling and Safety Precautions**

#### **Incident Command Center**

All emergency response personnel will report to Rockville Water System office. This is where the incident command center will be located and emergency response activities will be coordinated.

#### **Access Control**

Access to the utility will be limited to authorized personnel. Access will be controlled by Through employee screening and locked gate.. After access control has been properly implemented, the decision to lock down the facility will be determined on a case-by-case basis by Jim Starling.

#### Equipment

Equipment that can be used in the event of an emergency, personnel protective equipment to be used when collecting samples for laboratory analysis and the location of that equipment are identified as Availible through the Springdale Fire Department.. Additional redundant equipment is listed in Appendix C.

#### RMP's and MSDS

Additional response procedures are contained in the Risk Management Plan (RMP) that is located in . Safety precautions that need to be taken while handling chemicals are contained in the material safety data sheets (MSDS) which are located in Rockville Water Department office..

## **Sample Collection and Analysis Procedures**

Depending on the type of suspected contaminant, the guide, summarized in Appendix B, will be used as a general guideline to assess the quantity of sample to collect, the sample container, and to identify laboratories with the capability to analyze for particular contaminants.



# **Alternative Water Source**

1) Do you have existing agreements with neighboring water systems to provide water in the event of an emergency?	
	Yes
	Name: Springdale Utah Phone: 435.772.3434

2) Do you have a bottled water supplier? If so, provide their contact information.

No

Name: Mount Olympus Phone: 435.673.1177

3) Do you have agreement with a bulk water supplier?

Yes

Name: Zions Natl. Park Phone: 435.772.0200

4) Do you have a backup well or surface water source that can be used in the event of an emergency?

Yes

5) Do you have another alternative water source?

No

#### For Rockville Pipeline Co.

Person(s) Responsible: Robert Snyder

Available Equipment: Sample bottles. Cooler. Wrenches. Tubing. Contol valves.

STEP 9: Restore damaged Southeast Pressure control station.: Good sampling reports back from lab. Return station into system.

Person(s) Responsible: Robert Snyder

Available Equipment:

STEP 10: Return system to safety: Southeast Pressure control station.: Clear lab report. Public notification. Continued monitoring.

Person(s) Responsible: Robert Snyder

Available Equipment:

STEP 11: Report the findings to the State: Southeast Pressure control station.: Local Health Department contact & Division of Drinking Water- Salt Lake City.

Person(s) Responsible: Robert Snyder

Available Equipment:

If drinking water is needed by your critical customers for longer than We could provide "inside use" water on an indefinite basis (no outside use). Also, could purchase water from Springdale., then the system will continue the mission, providing both safe and affordable potable water and sufficient water pressure for fire protection,, by implementing the following procedure:

Could purchase water from Springdale.

If Vandal, Disaster destroys your primary (e.g. electric power supply) and backup items (e.g. redundant items such as a generator) and you could not return the system to normal operation within We could provide "inside use" water on an indefinite basis (no outside use). Also, could purchase water from Springdale., what would you do?

Rent generators. Purchase water from both Springdale and local bottle water suppliers.

For Rockville Pipeline Co.

If a Vandal, Disaster disables or contaminates your asset, Southeast Pressure control station., how would you respond?

#### **Procedures**

Person In Charge in the Event of an Emergency: Fire Chief (Fire Department)

Public Notification Phone Tree. Bulletin boards located on both ends of town. Door Hangers.

Plan:

Designated Media Person: Robert Snyder

Alternative Water Source: Agreement with neighboring water system in case of emergency:

Name: Springdale Utah Phone: 435.772.3434 Bulk Water Supplier:

Name: Zions Natl. Park Phone: 435.772.0200

## **Plans and Actions**

STEP 1: Notify - Police Chief (Police Department)

STEP 2: Determine if this is a crime scene - Investigation through proper authority.

STEP 3: If this is determined to be a crime scene, contact Fire Chief (Fire Department)

STEP 4: Notify the person who will control the drinking water system and make decisions in the event of an emergency - Jim Starling (President), Pete Mortensen (Vice-President)

STEP 5: Initiate the Internal and External Chain of Command (See Attached Sheet)

STEP 6: Assess damage to Southeast Pressure control station.: By looking at the valves for signs of tampering. Monitoring pressures below station. Sampling

Person(s) Responsible: ' Robert Snyder

Available Equipment: Vehicle to drive to site. Pressure gauge. Lid lifter. Valve Key. Sample bottles.

STEP 7: Isolate and fix the damage to Southeast Pressure control station.: Shut off station going into system.

Person(s) Responsible Robert Snyder

Available Equipment: Valve key.

STEP 8: Monitor damaged Southeast Pressure control station.: Resampling. Valve Repair.



For Rockville Pipeline Co.

If a Vandal, Disaster disables or contaminates your asset, 300,000 gallon storage tank, how would you respond?

#### **Procedures**

Person In Charge in the Event of an Emergency: Fire Chief (Fire Department)

Public Notification Phone Tree. Bulletin boards located on both ends of town. Door Hangers.

Plan:

Designated Media Person: Robert Snyder

Alternative Water Source: Agreement with neighboring water system in case of emergency:

Name: Springdale Utah Phone: 435.772.3434 Bulk Water Supplier:

Name: Zions Natl. Park Phone: 435.772.0200

#### **Plans and Actions**

STEP 1: Notify - Police Chief (Police Department)

STEP 2: Determine if this is a crime scene - Investigation through proper authority.

STEP 3: If this is determined to be a crime scene, contact Fire Chief (Fire Department)

STEP 4: Notify the person who will control the drinking water system and make decisions in the event of an emergency - Jim Starling (President), Pete Mortensen (Vice-President)

STEP 5: Initiate the Internal and External Chain of Command (See Attached Sheet)

STEP 6: Assess damage to 300,000 gallon storage tank: Visual inspection. Sampling

Person(s) Responsible: Robert Snyder

Available Equipment: Vehicle. Camera. Sample Bottles.

STEP 7: Isolate and fix the damage to 300,000 gallon storage tank: Isolate tank from system using valves.

Person(s) Responsible: Robert Snyder

Available Equipment: Valve Key, Vehicle.

STEP 8: Monitor damaged 300,000 gallon storage tank: Resampling



For Rockville Pipeline Co.

Person(s) Responsible:

Robert Snyder

Available Equipment: Sample bottles. Cooler.

STEP 9: Restore damaged 8 inch Bridge Road steel transmission line: Good sampling reports back from lab. Return well into system.

Person(s) Responsible:

Robert Snyder

Available Equipment:

STEP 10: Return system to safety: 8 inch Bridge Road steel transmission line: Clear lab report. Public notification. Continued monitoring.

Person(s) Responsible:

Robert Snyder

Available Equipment:

STEP 11: Report the findings to the State: 8 inch Bridge Road steel transmission line: Local Health Department contact & Division of Drinking Water- Salt Lake City.

Person(s) Responsible:

Robert Snyder

Available Equipment:

If drinking water is needed by your critical customers for longer than We could provide "inside use" water on an indefinite basis (no outside use). Also, could purchase water from Springdale., then the system will continue the mission, providing both safe and affordable potable water and sufficient water pressure for fire protection,, by implementing the following procedure:

Could purchase water from Springdale.

If Vandal, Disaster destroys your primary (e.g. electric power supply) and backup items (e.g. redundant items such as a generator) and you could not return the system to normal operation within We could provide "inside use" water on an indefinite basis (no outside use). Also, could purchase water from Springdale., what would you do?

Rent generators. Purchase water from both Springdale and local bottle water suppliers.

For Rockville Pipeline Co.

If a Vandal, Disaster disables or contaminates your asset, 8 inch Bridge Road steel transmission line, how would you respond?

#### **Procedures**

Person In Charge in the Event of an Emergency: Fire Chief (Fire Department)

Public Notification Phone Tree. Bulletin boards located on both ends of town. Door Hangers.

Plan:

Designated Media Person:

Robert Snyder

Alternative Water Source:

Agreement with neighboring water system in case of emergency:

Name: Springdale Utah Phone: 435.772.3434 Bulk Water Supplier:

> Name: Zions Natl. Park Phone: 435.772.0200

## **Plans and Actions**

STEP 1: Notify - Police Chief (Police Department)

STEP 2: Determine if this is a crime scene - Investigation through proper authority.

STEP 3: If this is determined to be a crime scene, contact Fire Chief (Fire Department)

STEP 4: Notify the person who will control the drinking water system and make decisions in the event of an emergency - Jim Starling (President), Pete Mortensen (Vice-President)

STEP 5: Initiate the Internal and External Chain of Command (See Attached Sheet)

STEP 6: Assess damage to 8 inch Bridge Road steel transmission line: By looking at the line for signs of tampering. Take samples.

Person(s) Responsible:

Robert Snyder

Available Equipment: Vehicle to drive to site and deliver samples. Sample bottles. Cooler. Digital Camera

STEP 7: Isolate and fix the damage to 8 inch Bridge Road steel transmission line: Shut off line going into system. Flush line.

Person(s) Responsible:

Robert Snyder

Available Equipment: Valve key.

STEP 8: Monitor damaged 8 inch Bridge Road steel transmission line: Resampling.



#### For Rockville Pipeline Co.

Person(s) Responsible:

Robert Snyder

Available Equipment: Sample bottles. Cooler.

STEP 9: Restore damaged Well-#3: Good sampling reports back from lab. Return well into system.

Person(s) Responsible:

Robert Snyder

Available Equipment:

STEP 10: Return system to safety: Well-#3: Clear lab report. Public notification. Continued monitoring.

Person(s) Responsible:

Robert Snyder

Available Equipment:

STEP 11: Report the findings to the State: Well-#3: Local Health Department contact & Division of Drinking Water- Salt Lake City.

Person(s) Responsible:

Robert Snyder

Available Equipment:

If drinking water is needed by your critical customers for longer than We could provide "inside use" water on an indefinite basis (no outside use). Also, could purchase water from Springdale., then the system will continue the mission, providing both safe and affordable potable water and sufficient water pressure for fire protection,, by implementing the following procedure:

Could purchase water from Springdale.

If Vandal, Disaster destroys your primary (e.g. electric power supply) and backup items (e.g. redundant items such as a generator) and you could not return the system to normal operation within We could provide "inside use" water on an indefinite basis (no outside use). Also, could purchase water from Springdale., what would you do?

Rent generators. Purchase water from both Springdale and local bottle water suppliers.



For Rockville Pipeline Co.

If a Vandal, Disaster disables or contaminates your asset, Well- #3, how would you respond?

#### **Procedures**

Person In Charge in the Event of an Emergency: Fire Chief (Fire Department)

Public Notification Phone Tree. Bulletin boards located on both ends of town. Door Hangers.

Plan:

Designated Media Person:

Robert Snyder

435-705-5060

Alternative Water Source:

Agreement with neighboring water system in case of emergency:

Name: Springdale Utah Phone: 435.772.3434 Bulk Water Supplier:

Name: Zions Natl. Park Phone: 435.772.0200

## **Plans and Actions**

STEP 1: Notify - Police Chief (Police Department)

STEP 2: Determine if this is a crime scene - Investigation through proper authority.

STEP 3: If this is determined to be a crime scene, contact Fire Chief (Fire Department)

STEP 4: Notify the person who will control the drinking water system and make decisions in the event of an emergency - Jim Starling (President), Pete Mortensen (Vice-President)

STEP 5: Initiate the Internal and External Chain of Command (See Attached Sheet)

STEP 6: Assess damage to Well-#3: By looking at the well for signs of tampering. Take samples.

Person(s) Responsible:

Robert Snyder

Available Equipment: Vehicle to drive to site and deliver samples. Sample bottles. Cooler. Digital

STEP 7: Isolate and fix the damage to Well-#3: Shut off valve going into system. Flush well #3.

Person(s) Responsible:

Robert Snyder

Available Equipment: Valve key.

STEP 8: Monitor damaged Well-#3: Resampling.

For Rockville Pipeline Co.

Person(s) Responsible Robert Snyder

Available Equipment:

STEP 9: Restore damaged Rockville Pipeline Company office: Replace building through contractor.

Person(s) Responsible:

Robert Snyder

Available Equipment: Phone, bids, etc.

STEP 10: Return system to safety: Rockville Pipeline Company office: NA

Person(s) Responsible:

Available Equipment:

STEP 11: Report the findings to the State: Rockville Pipeline Company office: Police, FBI, Local health department.

Person(s) Responsible:

Robert Snyder

Available Equipment: Phone

If drinking water is needed by your critical customers for longer than Indefinately. Would only affect record keeping., then the system will continue the mission, providing both safe and affordable potable water and sufficient water pressure for fire protection,, by implementing the following procedure:

Indefinately. Would only affect record keeping.

If Vandal, Disaster destroys your primary (e.g. electric power supply) and backup items (e.g. redundant items such as a generator) and you could not return the system to normal operation within Indefinately. Would only affect record keeping., what would you do?

Rent generators. Purchase water from both Springdale and local bottle water suppliers

For Rockville Pipeline Co.

If a Vandal, Disaster disables or contaminates your asset, Rockville Pipeline Company office, how would you respond?

#### **Procedures**

Person In Charge in the Event of an Emergency: Fire Chief (Fire Department)

Public Notification Phone Tree. Bulletin boards located on both ends of town. Door Hangers.

Plan:

Designated Media Person:

Robert Snyder 435-705-5060

Alternative Water Source: Agre

Agreement with neighboring water system in case of emergency:

Name: Springdale Utah Phone: 435.772.3434 Bulk Water Supplier:

Name: Zions Natl. Park Phone: 435.772.0200

#### **Plans and Actions**

STEP 1: Notify - Police Chief (Police Department)

STEP 2: Determine if this is a crime scene - Investigation through proper authority.

STEP 3: If this is determined to be a crime scene, contact Fire Chief (Fire Department)

STEP 4: Notify the person who will control the drinking water system and make decisions in the event of an emergency - Jim Starling (President), Pete Mortensen (Vice-President)

STEP 5: Initiate the Internal and External Chain of Command (See Attached Sheet)

STEP 6: Assess damage to Rockville Pipeline Company office: Visual inspection.

Person(s) Responsible:

Robert Snyder

Available Equipment: Vehicle. Camera.

STEP 7: Isolate and fix the damage to Rockville Pipeline Company office: Setup alternate site for office. Install new computer and recover backups.

Person(s) Responsible:

Robert Snyder

Available Equipment: Local member's home.

STEP 8: Monitor damaged Rockville Pipeline Company office:



#### For Rockville Pipeline Co.

Person(s) Responsible:

Robert Snyder

Available Equipment: Sample bottles.

STEP 9: Restore damaged 300,000 gallon storage tank: Flush tank. Put tank back online after samples were normal. Affect repairs as necessary.

Person(s) Responsible

Robert Snyder

Available Equipment: Valve key, bottles, phone.

STEP 10: Return system to safety: 300,000 gallon storage tank: Public notification.

Person(s) Responsible:

Robert Snyder

Available Equipment: Door hangers, phone, bulletin board.

STEP 11: Report the findings to the State: 300,000 gallon storage tank: Police, FBI, Local health department.

Person(s) Responsible.

Robert Snyder

Available Equipment: Phone

If drinking water is needed by your critical customers for longer than Utilizing 100,000 gallon tank, we would be able to provide both inside (domestic) use and fire flows if needed. Also could buy water from Springdale., then the system will continue the mission, providing both safe and affordable potable water and sufficient water pressure for fire protection,, by implementing the following procedure:

Indefinately.

If Vandal, Disaster destroys your primary (e.g. electric power supply) and backup items (e.g. redundant items such as a generator) and you could not return the system to normal operation within Utilizing 100,000 gallon tank, we would be able to provide both inside (domestic) use and fire flows if needed. Also could buy water from Springdale., what would you do?

Rent generators. Purchase water from both Springdale and local bottle water suppliers